



## “IMEI” REGISTRATION OFFICES APPOINTED BY THE MINISTRY OF TELECOMMUNICATIONS

### ALFA

#### STARTING JUNE 1, 2013

- **Helpline Number:** +961 3 391111 or 111
- **Contact Center Schedule:** 7:00 am till 1:00 am (7/7)
- **Fax Numbers:** +961 1 293648 / +961 3 391109
- **Customer Care Email:**  
alfa.customercareteam@alfamobile.com.lb
- **Alfa Service Centers:**
  - Beirut:** Palm and Pine Center - Furn El Chebbak - Chevrolet Roundabout
  - Chtaura:** El-Hayek Center - Main Street, next to Green's Cafe
  - Jounieh:** Jounieh Highway - Nehman Center near PHD
  - Tripoli:** Maarad Rachid Karameh Walk - Abraj al-Saaidi, opposite Al-Nini Hospital
  - Saida:** Al-Sharki Walk - Next to Municipality Roundabout - Al-Tajhiz Wa El-Bena'a Building
  - Nabatieh:** Habboush Highway - Haidar Building, near FNB
  - Halba:** Highway Halba Beino - Makhoul Building, near Ogero
- **Service Centers Opening Hours (Winter Schedule):**
  - Monday till Friday:  
8:00 am till 5:00 pm
  - Saturdays:  
8:00 am till 1:00 pm
  - Sundays & Official Holidays:  
Closed
- **Social Media Links:**  
[www.facebook.com/alfatelecommunications](http://www.facebook.com/alfatelecommunications)  
[www.twitter.com/AlfaTelecom](http://www.twitter.com/AlfaTelecom)